

You will have an interpreter at your disposal, if your doctor considers it necessary for your examination or treatment.

Interpretation is free of charge for individuals who have had residence in Denmark for **less than 3 years**.

An interpretation fee will be charged if you have had residence in Denmark for more than 3 years.

## Prices

- Video/telephone interpretation at ambulant hospital visits, consultation at general practitioner and general specialist practitioner: 191 DKK
- Physical presence of the interpreter at ambulant hospital visits, consultation at general practitioner and general specialist practitioner: 334 DKK
- Video/telephone interpretation in case of admission to a hospital: 957 DKK.  
The fee will be charged only once regardless of how many days you stay at the hospital.
- Physical presence of the interpreter in case of admission to a hospital: 1.675 DKK.  
The fee will be charged only once regardless of how many days you stay at the hospital.



## The interpretation fee will not be charged

- 1) Patients who either have a temporarily or lasting reduced physical or mental capacity, and as such have lost the ability to gain economic means and utilize the Danish language.
- 2) children who show up for an appointment without attendance of parents,
- 3) parents who require interpretation during treatment of a child or
- 4) individuals belonging to the German Minority who need interpretation in the German language

An interpretation fee will not be charged for interpretation of the Greenlandic and Faroese languages.

If you are exempt according to section 1, you must send written documentation for exemption to the region in which you live (see addresses below). The documentation has to be a statement issued by a physician. That may be your general practitioner or the doctor who treats you at the hospital.

## Payment

If you have to pay a fee for the interpretation, you will receive an invoice from your region. You will receive the invoice in your e-boks or by regular mail.

## Guidance and complaints

For information about your rights as a patient and possibilities for complaints, contact the patient counselors in your region.