

Reset login

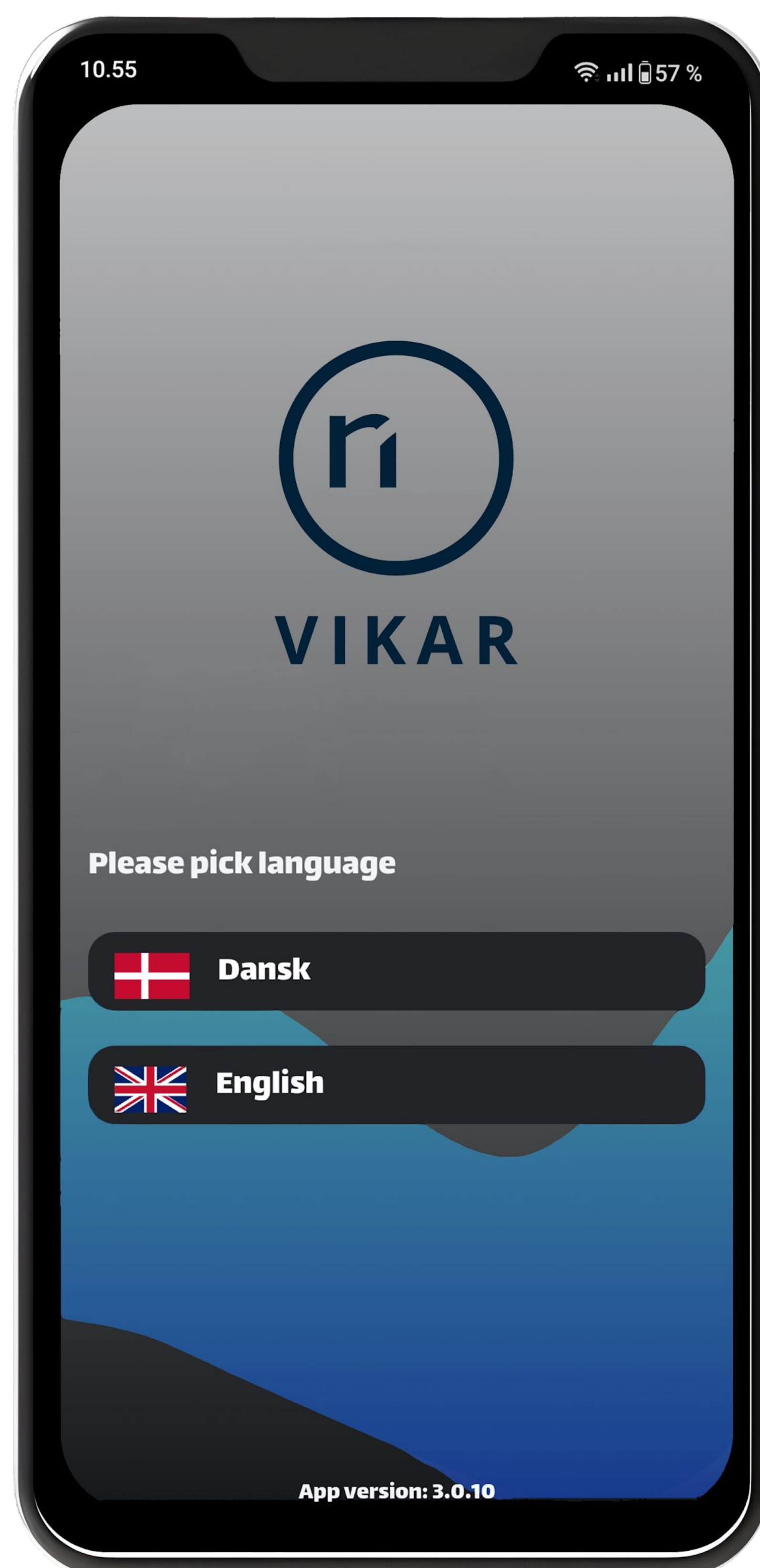
* For English, scroll to the lower half of this document.

Nulstilling af login via appen

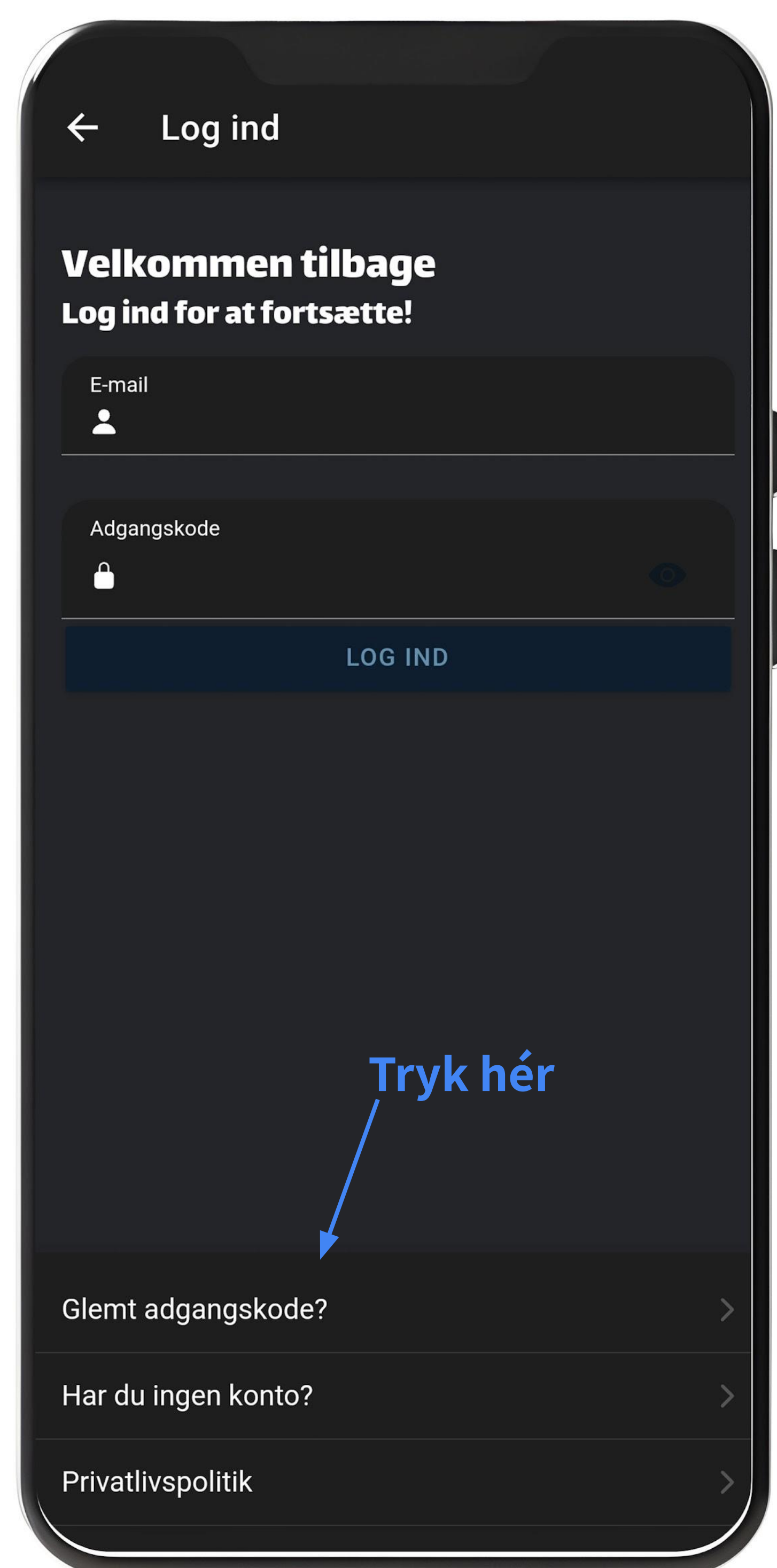
1) Åben appen og vælg sprog.

Hvis du ikke har den seneste version af appen, kan du lade den stå på denne side i 30-60 sekunder, for at fremtvinge en opdatering.

Læg mærke til at du i bunden af denne side kan se den aktuelle app version.



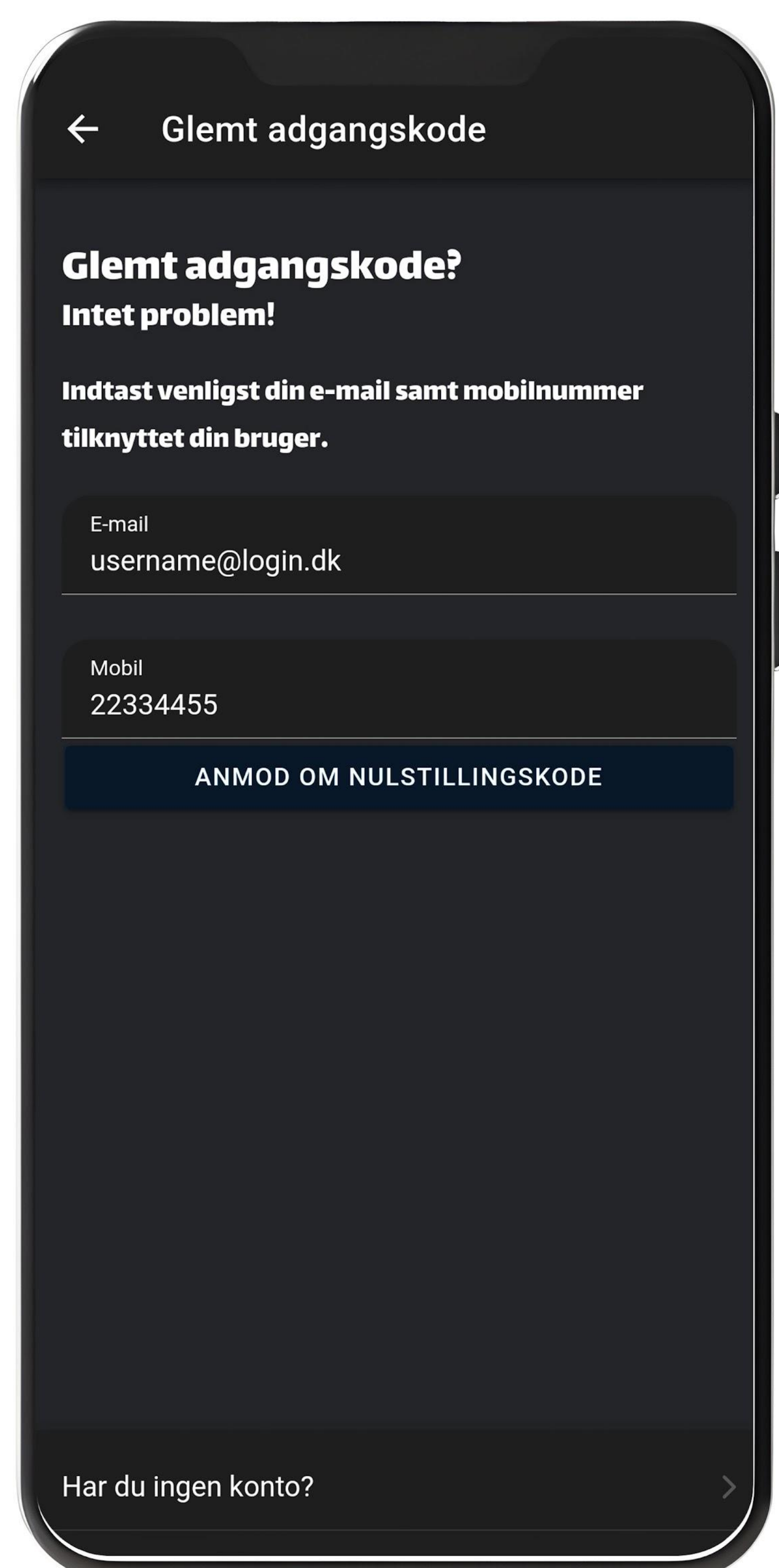
2) Tryk på “**Glemt adgangskode?**” i bunden af siden.



3) Indtast **E-mail** og **mobilnummer**.

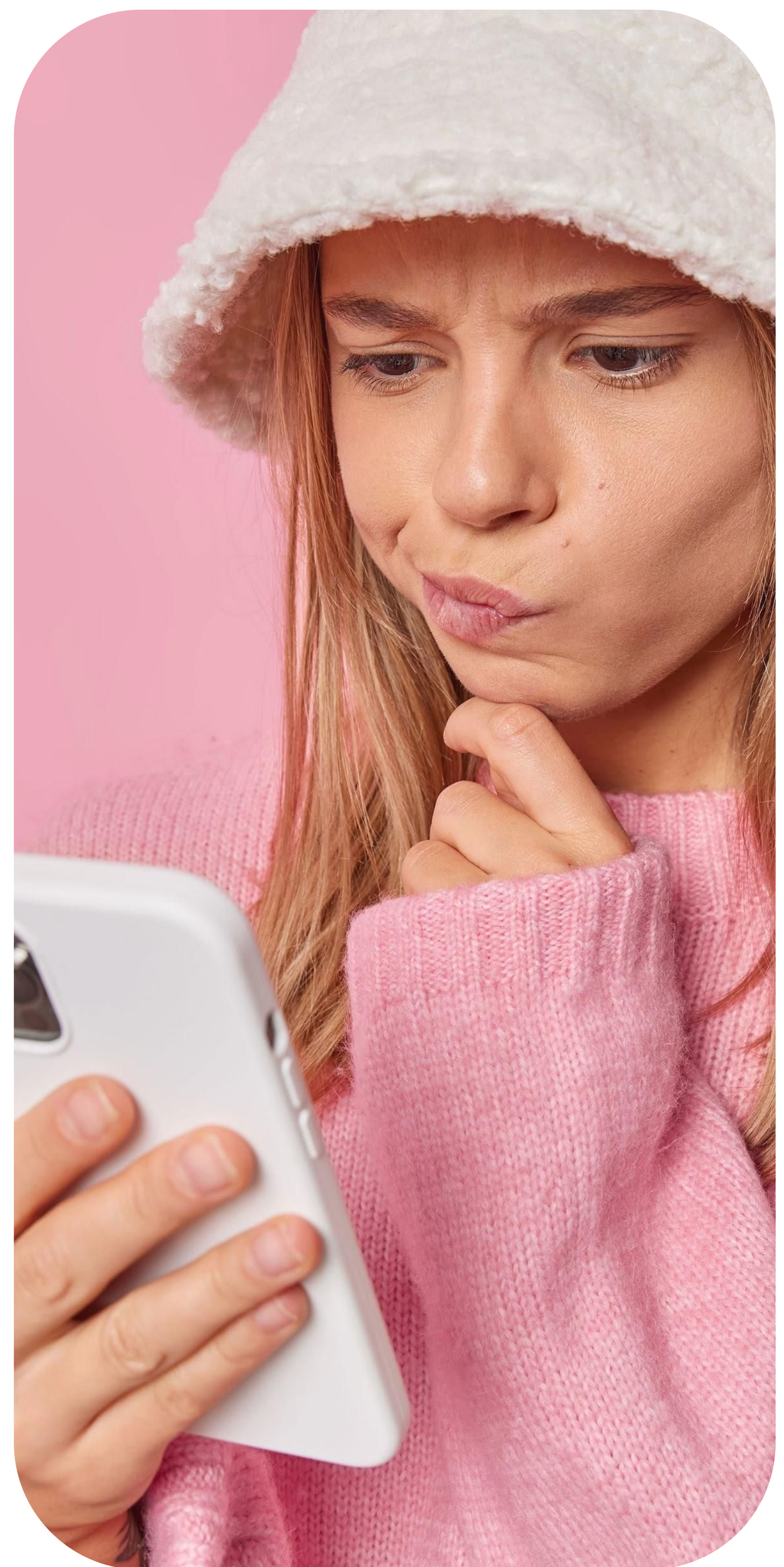
Disse skal matché med de informationer vi har registreret på din vikar-profil.

Tryk derefter på “**Anmod om nulstillingskode**”



4) Nu modtager du en SMS med en **6-cifret nulstillingskode**.

*Hav tålmodighed.
I enkelte tilfælde, går der op til et par minutter før du modtager SMS-besked.*

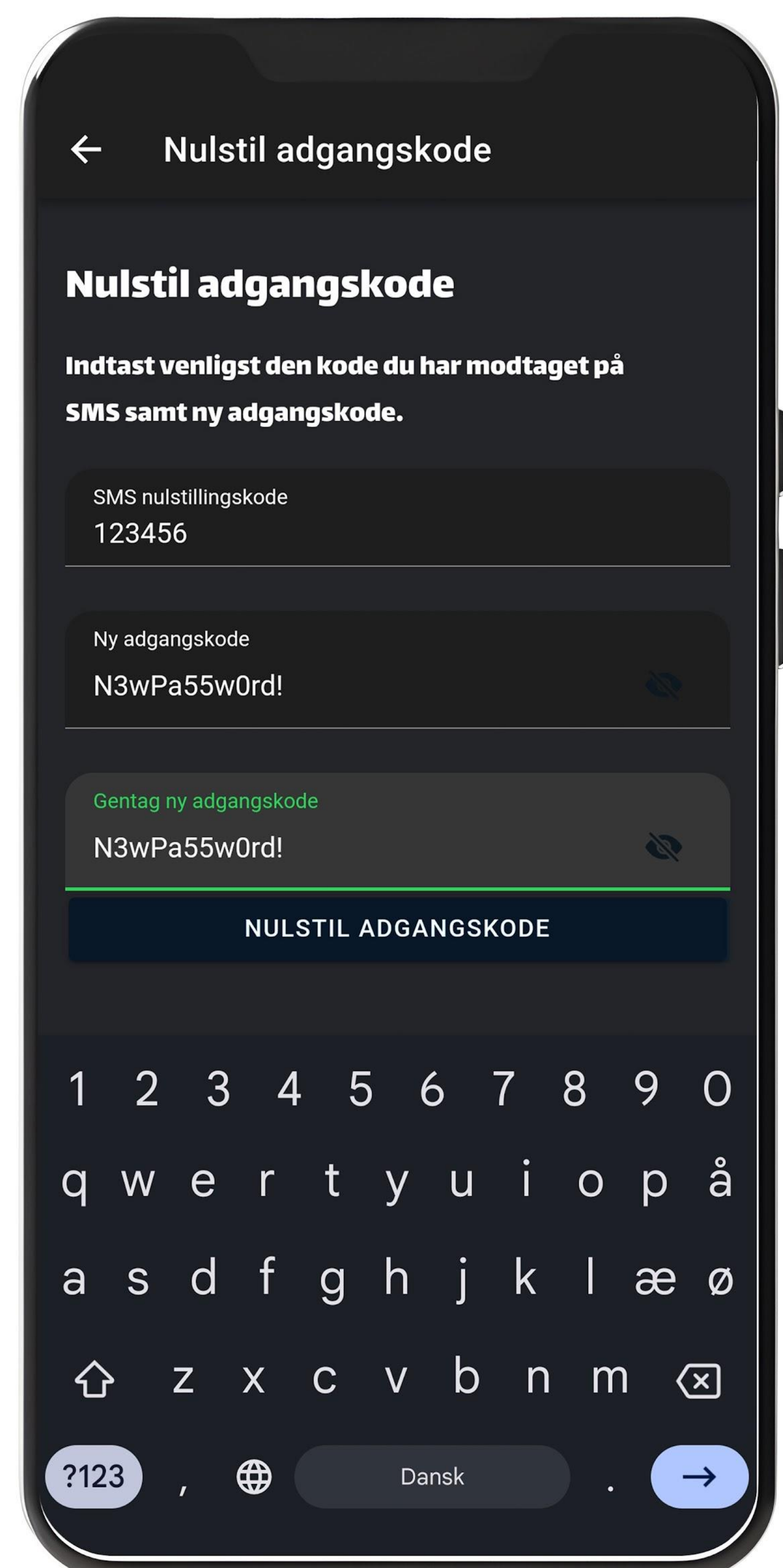


5) Indtast den 6-cifrede kode i øverste felt.
Indtast den nye adgangskode i midterfeltet.
Og indtast den endnu engang i nederste felt.

Gennemfør nulstilling ved at klikke på “**Nulstil adgangskode**”

Krav til adgangskode:

- Mindst 8 tegn.
- Mindst ét lille bogstav.
- Mindst ét STORT bogstav.
- Mindst ét tal / nummer.



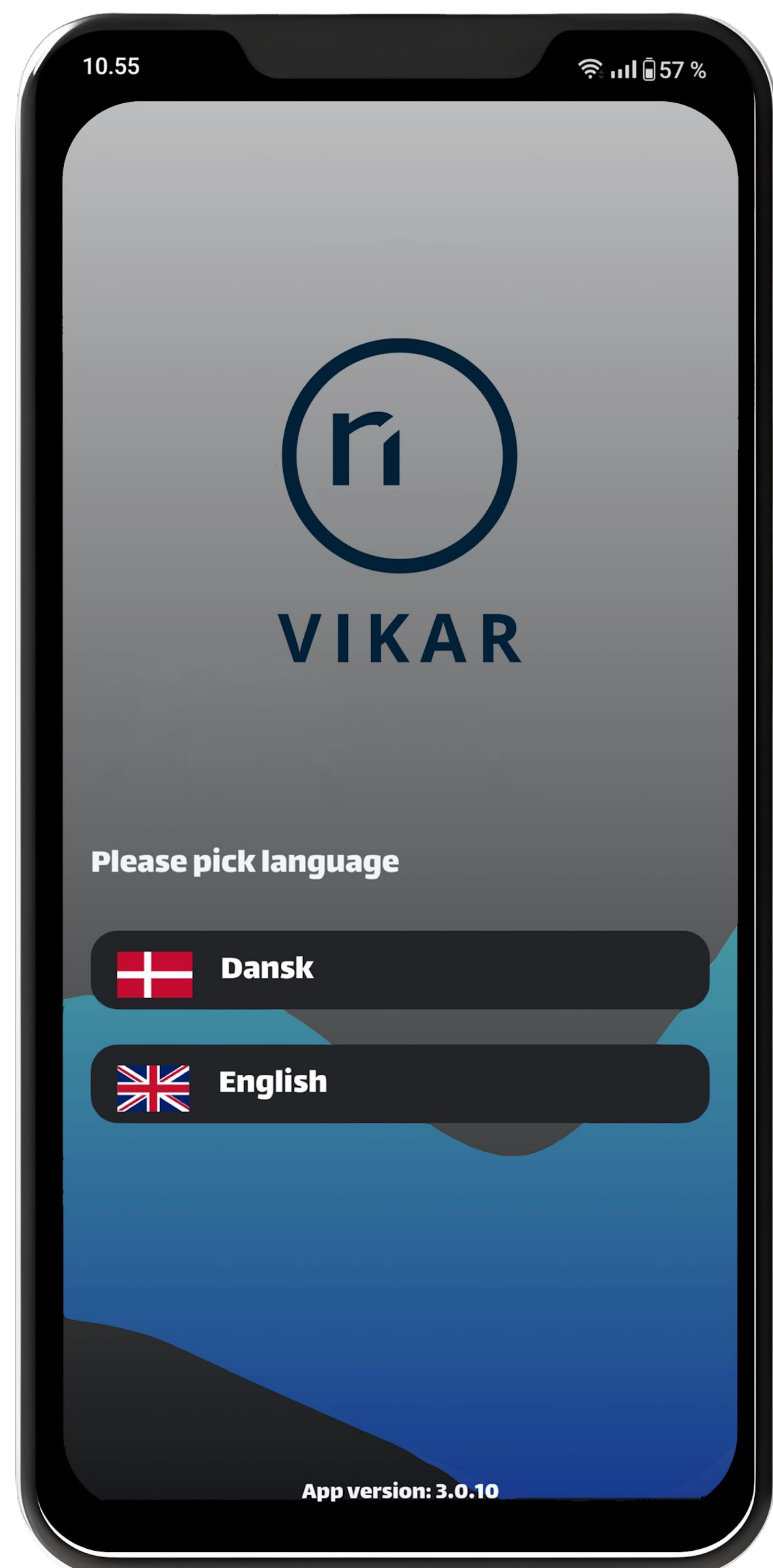
English version

Reset your login through the app

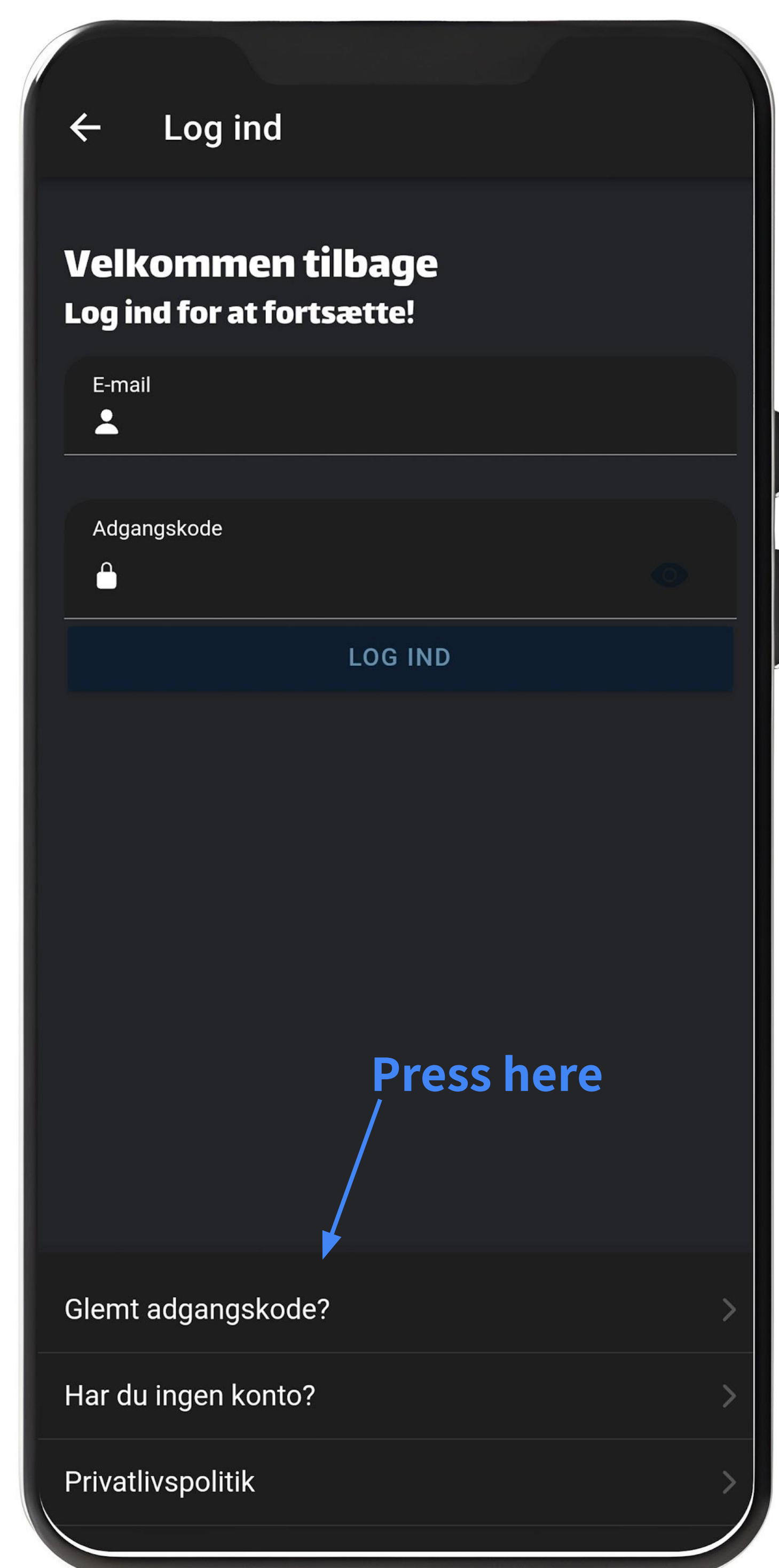
1) Open the app and choose language.

If you don't have the latest version of the app, you can let it idle on this page for 30 to 60 seconds, to force an update.

Notice that you can see the currently installed app version at the bottom of this page.



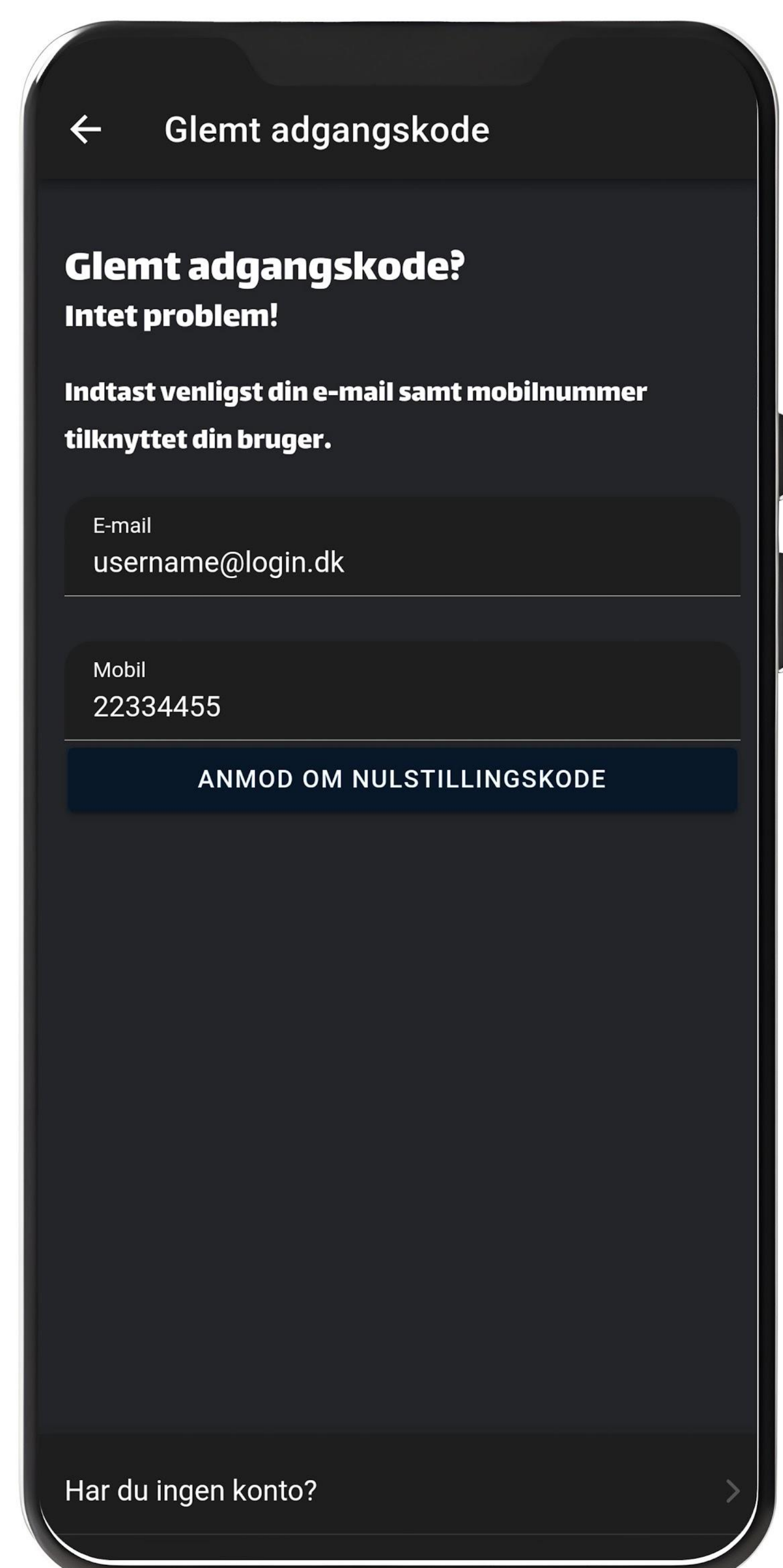
2) Press the button “**Forgot password?**” at the bottom of the page.



3) Type in your **E-mail og cellphone number**.

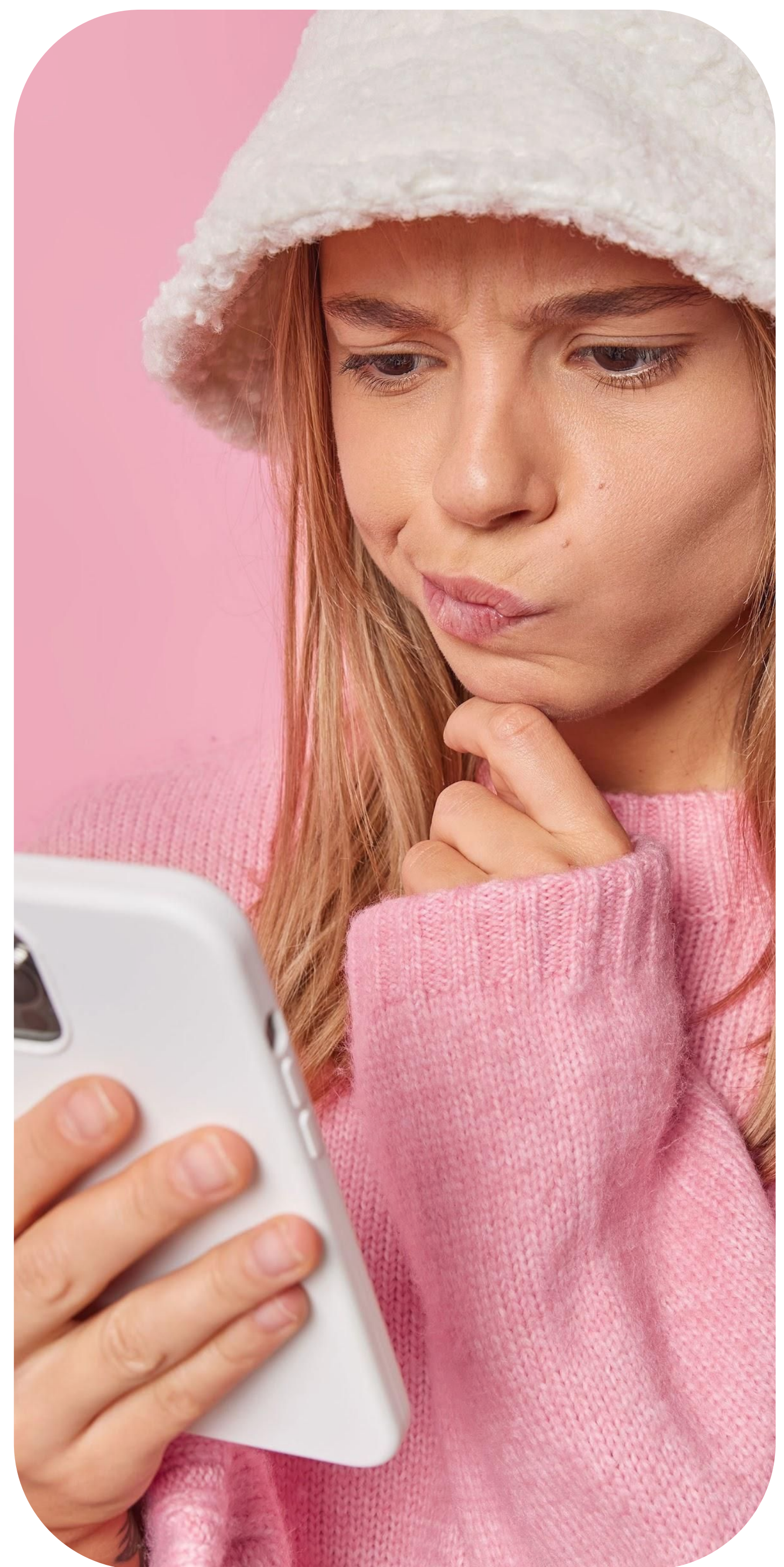
These must exactly match the information we have saved to your profile.

Then press the button “**Request reset code**”.



4) You will now receive a **6-digit reset code** via text-message

Please have patience with this process. In rare cases the delivery of the text-message takes a few minutes.



5) Enter the 6-digit reset code in the upper input field. Type your new password in the center input field, and repeat this exact password in the lower input field.

Complete the process, by pressing the button **“Reset password”**.

Requirements for passwords

- Minimum 8 characters in length.
- At least one lower-case letter.
- At least one UPPER-case letter.
- Must contain at least one digit/number.

